PSNC is working to provide as much information and as many resources as possible to help community pharmacy teams to understand the details of the new Community Pharmacy Contractual Framework (CPCF) agreement as they are finalised in the ongoing negotiations.

This email is one of a series of recommended actions for community pharmacy contractors to help you to get ready for the introduction of all elements of the five-year CPCF. There is a lot to do and details will be coming out in stages, so this email series will help guide you through the process and highlight all of the resources and support available to you.

11. PQS: Get your pharmacy team ready to meet the diabetes quality criterion which starts on 1st October 2019

PSNC has published Briefing 043/19: Pharmacy Quality Scheme – Foot and eye screening (retinopathy) checks for patients with diabetes to assist community pharmacy contractors with getting ready to meet the diabetes quality criterion of the Pharmacy Quality Scheme (PQS), which contractors need to start working towards from 1st October 2019.

The Briefing explains how to meet the criterion as well as the following template resources:

- **Small flyers** – For pharmacy teams to consider using for patients with diabetes who are calling back to collect their prescriptions;
- **Briefing document for GP practices** – Can be used by contractors to talk local GP practices through the new quality criterion;
- **Letter to GP practices** – Can be used in addition to the above GP Briefing document;
- **Data collection form** – Contractors will be required to enter information onto the Manage Your Service (MYS) application when they make a declaration for their PQS payment; contractors can choose to use this form to help them gather the required information; and
- **Suggested process** – For pharmacy teams to consider following or adapting to incorporate this quality criterion into their daily practice.

These resources are all available as standalone documents at: psnc.org.uk/pqsdiasbeete

**CPCF Roadshow events**
PSNC is holding a series of free Sunday roadshow events across England to explain the context of the new five-year CPCF agreement and what it means for pharmacies. Community pharmacists are invited to attend to share their views and to ask questions of PSNC’s Negotiating Team. Register for an event near you: psnc.org.uk/events